

Impartiality Policy



Purpose:

The aim of management system certification is to inspire confidence from the public and interested parties that an organization certified or verified by Soleir LLC fulfills specified requirements. This confidence depends upon many factors including the competence of management and staff, impartiality, the perception of impartiality, and the avoidance of conflicts of interest.

To that end, Soleir LLC follows the principles set out in ISO/IEC 17021-1:2015 and has appointed an independent Advisory Council whose primary role is to safeguard impartiality.

Policy

All Soleir Personnel and Persons conducting work on behalf of Soleir for Management System Certification activities fully understand the importance of impartiality.

All personnel are required to act impartially. Soleir does not conduct any form of consultancy or other activities which might adversely affect impartiality or result in a conflict of interest, nor do we sub-contract to consultancy organizations.

Soleir does not provide Management System Certification to organizations which had received management system consultancy or internal audits, where the relationship between the consultancy organization and Soleir poses an unacceptable threat to impartiality.

At times, Soleir utilizes the services of independent contractors to help fulfill our Management System Certification obligations.

But we do not:

- Outsource our audits to management systems consultancy organizations.
- Outsource our certification decisions,
- Link our marketing activities with management systems consultancy.

We ensure full control of all decision-making processes regarding granting, maintaining, renewing, extending, reducing, suspending, restoring, or withdrawing certification.

Soleir evaluates the risks associated with Management System Certification and our relationships with other organizations. These risks are communicated to interested parties through our Advisory Council.